

2021-04-13 Consistent User Experience Drafting Group Meeting Notes

Attendees

- Stacey-Ann Pearson
- Rebecca Distler
- Dan Bachenheimer
- Steve Armitage
- Bryn Robinson-Morgan
- Alessandro Minucci
- Xiang Wang
- Chris Justice
- Eric Doherty
- Viky Manalia
- Kaliya Young

Agenda Items

Time	Item	Who
2 min	Welcome & Antitrust Policy Notice	Rebecca Distler
40 min	Overview of Identity Binding Recommendations	Bryn Robinson-Morgan
15 min	Blueprint Template Discussion & Assignments	Stacey-Ann Pearson
3 min	Wrap Up	Stacey-Ann Pearson

Presentations

Recording

Topic: Good Health Pass - Consistent User Experience
Start Time : Apr 13, 2021 04:56 AM

Meeting Recording:

https://zoom.us/rec/share/X50qizFJgNGhO1WvGgRwsKwzRpfm9odfDamNJts0nqQpYi1ObeghwNii_QTYMvIH.T3GiTIBQJy4bvus_

Notes

1. Welcome and Linux Foundation antitrust policy
2. Overview of Identity Binding Recommendations

ZONE 1 = Health Service

- Tech not going to have influence over healthcare delivery process (e.g., ability to ensure identity assurance process at point of care)
- Started to look at the way the world works; the level of identity verification at point of care is second to a patient getting enrolled into a health system / getting access to a health service
 - Who you are in the first place is fairly low-level of assurance
- Go to a clinic and match to patient record (level of assurance is low) - just name and DOB, update medical record
- Our ability to influence process in Zone 1 is limited; for private testing or services, we can influence some areas (share recommendations)
- Have to ground recommendations in what happens today, not what should happen

Zone 2 = Credentialing

- Lots of private sector providers out there, but no standards exist today
- Chain of custody is important to understand, but also need to observe where we can influence private sector providers
- Health pass providers should plug the gap / be responsible for identity binding; they provide the tools to health service providers in order to influence them

Zone 3 = Presentation

- Pass providers should do as much identity binding possible to be able to present to verifiers - if we can present in a consumable way, leads to best user experience
- Make sure presenter of credential is subject of credential
- From UX perspective - going to have to cope with differences and build the best user experience on top of that

General Observations

- Low assurance in public health system means it's important to introduce identity into health pass itself

- In private sector, could explore link between vaccinated database and health pass providers, for verification that this person has been vaccinated (higher attestation than photo of vaccine card)
 - Health pass provider could do verification of date of birth name / to turn credential into pass
 - Challenges: Not going to just let anyone connect to oracle or health information system; these systems don't exist in every jurisdiction
 - Some tech providers are talking to the NHS (which is already nervous because it has all of your other health records); not realistic to get vaccination status from real NHS database
- Need to accept that where our influence is greatest is with the providers of health pass solutions - we can make recommendations to other stakeholders (but to be realistic, can't overly impact the way they work today)
- All apps are working in different ways, but there needs to be a minimum (DOB and name)
 - Some apps do add a passport number when you get a test (or take a photo); inconsistent
 - Including identity document number and expiration date of document in dataset would be good enough (could be more reliable than matching name and DOB)
 - Could say that, if possible based on context, recommend linking vaccination / PCR test to passport if you're going to fly internationally
 - No medical institution / doctor wants to collect passport data
- If a country has strong identity binding for COVID19 test / vaccines - or if it doesn't - we will not try to influence that. Good health passes need to work with the healthcare systems in place today

3. Blueprint Template Discussion & Assignments

- How It Works - Steve
- Functional Interoperability - Xiang + Chris
- Travel Search Requirements - Stacey + Drummond
- Obtaining COVID-19 Test / Vaccine - Rebecca
- Obtaining Credential - Eric
- Presenting Credential - Steve
- Independent & Native Verification of Credential - Stacey

Action Items

1. See blueprint section assignments